

COUNCIL MEETING – 8 DECEMBER 2020

REPORT OF THE PARTNERSHIPS AND PERFORMANCE COMMITTEE

9 November 2020

Present: Councillors Skittrall (Chairman), Aslam, Maguire, Patel, Simmons and V Waters.

Also present: Miss K Denton (Assistant Director), Mr S Whiteley (Electoral Services Team Leader), and Ms E McGinlay (Electoral Services Officer).

(Ms H Saunders attended from Glamis Hall for Agenda Item 4. Ms M Turner-Hawes and Mr R Jackson attended to present on Agenda Item 5.)

1. APOLOGIES FOR ABSENCE

RESOLVED to note that apologies for absence were received from Councillor Graves.

2. DECLARATIONS OF INTEREST

RESOLVED to note that in accordance with the Localism Act 2011, the council's code of conduct and the council's constitution, the under-mentioned councillors declared an interest in the following items:

| Councillor | Minute | Report Title | Reason |
|------------|--------|-----------------------------------|--|
| Aslam | 5 | Presentation from Victoria Centre | Registerable interest – sits on Victoria Centre Management Committee |

3. CONFIRMATION OF MINUTES

RESOLVED that the minutes of the meeting held on 29 June 2020 be confirmed and signed at the next available opportunity.

4. PRESENTATION FROM GLAMIS HALL

Councillor Griffiths made a request to speak on this agenda item and did so prior to the report being received by the committee. He thanked Glamis Hall for All on behalf of the council for their contribution to the 1Wellingborough project.

The annexed circulated report of the assistant director was received to introduce the presentation from Glamis Hall. The chairman invited Ms H Saunders to deliver the presentation.

Ms Saunders thanked members for the invitation and began her presentation. She discussed the impact of the Covid-19 pandemic on some of the planned events for Glamis Hall and outlined some of the projects undertaken including a variety of recycling schemes, and investment into a fleet of hybrid and electric vehicles to support the community.

She outlined some of the grant information and new sources of grants that had been obtained to help support Glamis Hall throughout the pandemic.

Ms Saunders explained how Glamis Hall had partnered with other local organisations, including the Victoria Centre as part of the 1Wellingborough project to support local residents, along with a collaboration with DHL in Northampton to provide donations of items for Glamis Hall to sell to introduce further income streams.

Members thanked Ms Saunders for her presentation and commended the work that had been undertaken by Glamis Hall for All, both since taking on the centre and throughout the pandemic.

RESOLVED that the presentation be noted.

5. PRESENTATION FROM VICTORIA CENTRE

Councillor Griffiths made a request to speak on this agenda item and did so prior to the report being received by the committee. He thanked the Victoria Centre on behalf of the council for their contribution to the 1Wellingborough project.

The annexed circulated report of the assistant director was received to introduce a presentation from the Victoria Centre. The chairman invited Ms Turner-Hawes and Mr Jackson to deliver the presentation.

Ms Turner-Hawes thanked members for the invitation and began the presentation. She discussed the importance of the Victoria Centre alongside having a strong community, along with how the support from the council and the national furlough scheme had supported and kept the charity going.

Ms Turner-Hawes expanded on the 1Wellingborough project, working in partnership with various local organisations and how they had been able to help over 1,400 local residents throughout the pandemic and lockdown. She then went on to explain 1Wellingborough Plus, a continuation of the partnerships to support residents, including partners who assist black and minority ethnic (BAME) and disabled residents.

Ms Turner-Hawes ended her presentation by outlining some of the diversification of funding streams Victoria Centre was using to help safeguard its future.

Members discussed the presentation and the support provided to various groups and communities across the borough. Members then thanked Ms Turner-Hawes for her thorough presentation and the wider Victoria Centre team for the work done to help to support residents through this year.

RESOLVED that the presentation be noted.

6. LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN: ANNUAL REVIEW LETTER 2020

Councillor Griffiths made a request to speak on this agenda item and did so prior to the report being received by the committee.

The annexed circulated report of the assistant director was received to advise the committee on complaints and enquiries made to the Local Government and Social Care Ombudsman (LG&SCO) for the year ending 31 March 2020.

The report outlined that of nine complaints received, two were investigated and both were upheld. One complaint resulted in a compensation payment and the other identified no injustice.

There was nothing specific to draw to members' attention and no concerns as a result of the Annual Review Letter for 2020.

Members thanked Miss Denton for the report and acknowledged the positive performance in complaint numbers and the handling of them.

RESOLVED that the report be noted.

Chairman

The meeting closed at 8pm.