

Development Committee

Report of the Head of Performance

Annual Target Setting for Services

1 Purpose of Report

- 1.1 This report provides members with a summary of performance information for the year to date ending 31st March 2010 for those services which submit their annual service plans to this committee and to seek the committee's approval for those services' performance targets for 2010/11.

2 Executive Summary

- 2.1 The attached appendices contain the key performance indicators for the year ending 31st March 2010 for the following services:
- (a) Building Control
 - (b) Development Control
 - (c) Growth & Development
 - (d) Local Land Charges
- 2.2 As part of the annual service planning process targets have been set for the level of performance the Council should expect each service to achieve during the year

3 Appendices

- 3.1 Appendix A – Performance Targets for 2010/11

4 Proposed Actions:

- 4.1 **The Committee is invited to RESOLVE that the performance targets for 2010/11 be adopted.**

5 Background

- 5.1 Monthly performance reports are presented to the Performance & Scrutiny Committee which represent the Council's progress towards its priorities. The expected level of performance for the year is established as part of the service planning process and is expressed in the form of performance targets which are approved by their respective policy committees.

6 Discussion

- 6.1 The table in appendix B lists the proposed performance targets for 2010/11 and the reasoning behind them.

7 Legal Powers

- 7.1 Section 111 of The Local Government Act 1972 gives the Council the power to do anything which is calculated to facilitate, or is conducive or incidental to, the discharge of any of its functions.

7.2 Section 2 of The Local Government Act 2000 gives the Council the power (subject to certain exceptions which do not apply here) to do anything which they consider is likely to achieve the promotion or improvement of the economic, social or environmental well-being of the Borough.

8 Financial and Value For Money Implications

8.1 The efficient use of resources is a fundamental requirement for providing value for money. By closely monitoring the performance of the Council both in terms of the efficiency of its services and progress towards its corporate objectives (along with effective budgetary control) timely and reliable value for money information can be obtained.

9 Risk Analysis

Nature of risk	Consequences if realised	Likelihood of occurrence	Control measures
Performance Targets not achieved	Services not delivered in time or to required quality	Medium	Regular scrutiny of performance data by senior officers and members
Performance Targets not appropriate	Either too little or too many resources are allocated to a service	Low	Regular scrutiny of performance data by senior officers and members

10 Implications for Resources

10.1 The delivery of performance to targeted levels should lead to efficiencies and increase the likelihood of attracting resources from stakeholders

11 Implications for Stronger and Safer Communities

10.1 The delivery of performance to targeted levels should increase the effectiveness of efforts aimed at forging safer and stronger communities.

12 Implications for Equalities

11.1 The delivery of performance to targeted levels should result in better outcomes for all people and communities served by the Council.

13 Author and Contact Officer

Graham Stoppani, Head of Performance

14 Consultees

Chief Executive
 Director of Resources
 Heads of Service

15 Background Papers

Service Plans
 Performance Records

Appendix A – Performance Targets for 2010/11

PI	PRIDE	PI Description	08/09 Actual	09/10 Target	09/10 Actual	10/11 Target	Comments
Building Control: <i>Head of Service Steven Wood</i>							
BV 230	P	Percentage of applications processed within 14 days [higher is better]		100%	98%	100%	Due to previous high level of performance, the target of 100% has been kept
BV 231	P	Number of partnership applications processed [higher is better]		45	43	48	
Development Control: <i>Head of Service Steven Wood</i>							
NI 157a	P	Percentage of major commercial planning applications determined within 13 weeks [higher is better]	70%	60%	33%	60%	
NI 157b	P	Percentage of minor commercial planning applications determined within 8 weeks [higher is better]	83%	65%	72%	65%	
NI 157c	P	Percentage of all other planning applications determined within 8 weeks [higher is better]	90%	80%	91%	80%	
W82	P	Number of decisions on planning applications taken to appeal [lower is better]			12	12	
W83	P	% of planning application appeals that have been dismissed [higher is better]			50%	50%	It is expected that, of the number of planning applications taken to appeal, 50% or more will be dismissed – this target is based on previous performance

PI	PRIDE	PI Description	08/09 Actual	09/10 Target	09/10 Actual	10/11 Target	Comments
Growth and Development: <i>Head of Service Steven Wood</i>							
BV 232	P	Funding secured for projects in Wellingborough [higher is better]	£2m	£2.8m	£2.82m	£1.5m	Bids have been submitted to HLF for £1.4m over 5 years for Wellingborough Heritage Grant Initiative as well as a bid being submitted for £1.2m for Croyland Gardens to HLF
Local Land Charges: <i>Head of Service Steven Wood</i>							
BV 179	D	Percentage of searches completed within 3 days		100%	100%	100%	